

blueprismi
Community

Korea Community Onboarding

Blue Prism Korea

Commercial in Confidence



BLUE PRISM COMMUNITY

Blue Prism Community

개요



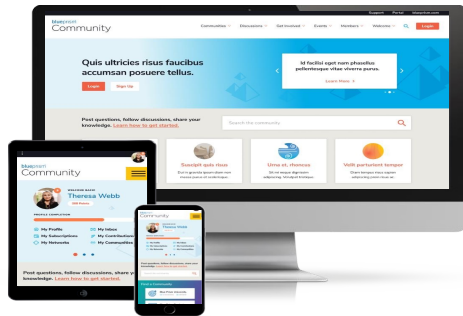
- Blue Prism Community는 온라인 토론, 블로그, 이벤트 및 도전 과제를 통해 고객, 파트너, 개발자, 신규 사용자 및 RPA 애호가를 한자리에 모을 수 있는 공간
- Community에 가입한 회원들간의 공통 관심사 및 목표 등을 공유하고 서로 간의 교류를 통해 다양한 정보를 얻고, 배울 수 있는 온라인 공간 제공

Local User Group in Blue Prism Community

Blue Prism Community내에 있는 사용자 그룹은 Blue Prism 사용자가 주최하는 구조로, Blue Prism 사용자를 위한 공개 이벤트를 주최

고객과 관계 형성 및 파트너와의 지식을 공유

Local User Group에 가입하면 제품에 대한 더 깊은 이해를 얻고 Blue Prism 서비스의 잠재력을 극대화하며 네트워크를 구축 할 수 있음



community.blueprism.com

Blue Prism Community 이점



Problem solve

- ✓ Blue Prism 사용자가 커뮤니티 사이트에서 지식 및 경험을 공유할 수 있는 공간.



Share Ideas

- ✓ 아이디어 포털에서 투표하거나 아이디어를 제출하여 Blue Prism 제품 로드맵에 참여할 기회 제공



Build network

- ✓ 수천 명의 Blue Prism 사용자 및 네트워크와 연결하는 전용 공간



Learn

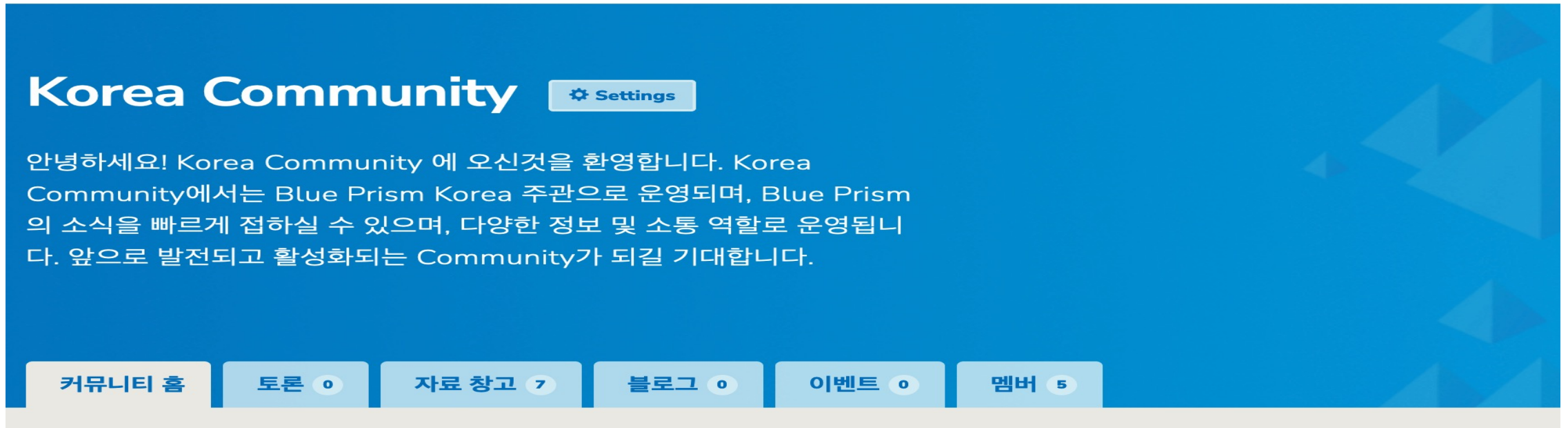
- ✓ 최신 정보 확인할 수 있는 블로그, 가상 및 대면 이벤트에서 탐색할 수 있는 풍부한 정보 보유

KOREA COMMUNITY 가입

Blue Prism, Korea Community 가입 프로세스

Blue Prism, Korea Community 가입은 아래의 URL을 통해 가입 가능합니다.

<https://community.blueprism.com/communities/community-home?communitykey=3ebdfb76-1e0d-474d-8bfe-7a34aebf61b0>



BLUE PRISM 제품 개선 요청 (IDEAS)

제품 개선 요청 프로세스 (Ideas)

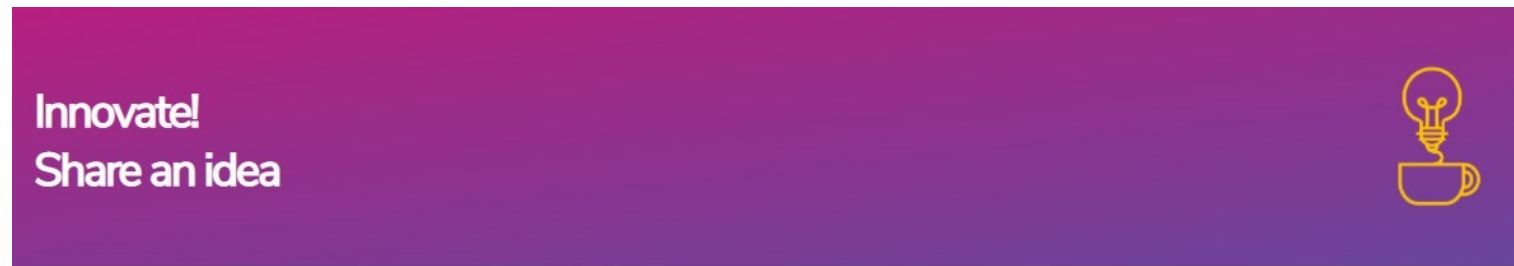
제품 기능 개선 요망에 대해

Blue Prism 제품 개선 요청이 있는 경우 Blue Prism 커뮤니티의 Ideas Portal 에 개선 항목을 등록할 수 있습니다.

「좋아요」가 15표를 넘은 기능은 반드시 개발팀이 리뷰를 실시합니다.

(리뷰 결과에 따라서는 채택되지 않을 가능성도 있습니다) 또, 다른 사람이 등록한 개선 요망에 찬성이나 반대하는 것도 가능합니다만, 등록은 영어로 작성해야 합니다.)

Ideas Portal에 로그인하고 화면 오른쪽의 Add 버튼을 클릭
<https://community.blueprism.com/ideas/ideas>



Customer feedback is an important part of the product development process, and that is why Blue Prism is serious about collecting and addressing your suggestions for improvement. This community ideation page will crowd source your feedback by collecting your ideas and allowing other users to vote on whether they'd like to see that suggestion implemented.

As an idea collects votes, comments, and feedback from the community, the ideation review teams will communicate the standing of an idea by moving it through a lifecycle of statuses, indicating the likelihood of implementation.

Here are some tips and tricks for using ideation:

[Share an idea](#) [Support an idea](#) [Idea Statuses](#)

- Before creating an Idea use the "Search" feature to see if it has already been submitted. To create an idea, click the "Add" button at the top of the ideation widget below.
- When creating an idea, be sure to be as detailed as possible in your title and description (including the 'why' i.e. what issue does this idea solve?)
- All ideas must be assigned a category to give our team context on which product or service you are looking to provide feedback on.

Ideation

버튼 클릭

Add

제품 개선 요청 프로세스 (Ideas)

팝업으로 요청 등록 화면이 표시되며, Idea 내용을 입력

The screenshot shows a 'Submit Idea' form with the following elements and annotations:

- 제목 입력** (Title Input): A text input field with the placeholder text 'Title'.
- 내용 입력** (Content Input): A rich text editor with a toolbar containing icons for bold (B), italic (I), underline (U), link, list, image, video, and other editing functions.
- 카테고리 입력** (Category Input): A dropdown menu with the text 'Select categories...' and a small upward arrow.
- Buttons**: An 'Upload file' button and a 'Save' button (highlighted with a blue box) next to a 'Cancel' button.

카테고리는 Blue Prism 관련인 경우, Blue Prism Product를 선택하세요!

The dropdown menu shows the following categories:

- ALM
- Blue Prism Cloud Platform
- Blue Prism Product** (highlighted)
- Community
- Decipher
- Digital Exchange
- Discover
- IADA

제품 개선 요청 프로세스 (Ideas)

Ideas Portal에 로그인하고 동의할 아이디어에 “Like” 버튼을 클릭합니다.

Ideation

Add



Subject...

Category

Most recently added

Status

Clear

Apply Filters

New

Capture - Export Process Map PDF



By: Stefan Schnell
12-02-2020

Today I tried your Capture tool. Good approach. Here a suggestion for the export of the process map in PDF. If the process has many steps without a branch, the process map is not readable. Here a zoomed process map. I suggest a change of direction...

Blue Prism Product



1



0

클릭

New

Logical names (desc) for runtime resources



By: Walter Koller
12-02-2020

It would be helpful to assign user defined (logical) names and description to runtime resources that would make organization in Control easier. Also search function in Control structure view (objects + resources) would be nice. The name of runtime...

Blue Prism Product



2



0

0 Comments

New

Manage (duplicate) proc/VBO references



By: Walter Koller
12-02-2020

It is possible to create multiple named references to the same process/VBO. Provide means to manage those references and prevent accidental deletion/loss. Scenario: - create new group named 'team1' - in this group, create a new object named 'process...

Blue Prism Product



2



0

0 Comments

Delivered

Change in Font Color



By: Vipul Tiwari
12-01-2020

Its about simple font color , say for example color of "Accept" button when we receive a friend request . Its not very friendly. Its literally impossible to see what's written there and some more places like clear button etc . Can we either give a...

Community



2



0

2 Comments

제품 개선 요청 프로세스 (Ideas)

Ideas Portal에서는 게시된 아이디어를 다음 7단계로 관리합니다.

Support an idea **Idea Statuses**

New

This idea is new to the community and hasn't been reviewed yet. While in the New stage, an idea is open for voting and comments to further the discussion around this idea.

Duplicate

This idea already exists! A change to the Duplicate status will always include a comment linking to the existing idea, so all voting and feedback can be collected in one place.

Need More Info

We've reviewed this idea, and determined we need a bit more info before deciding on how to move forward. An update to the Need More Info status will always be accompanied by a comment explaining which additional details are needed. Ideas are still open for voting and comments while in the Need More Info stage.

Under Consideration

We have all the info we need and are currently considering the feasibility of implementing this idea. Ideas in the Under Consideration status are still open to community voting and discussion.

Not Planned

We've reviewed this idea, and determined that it's not feasible to implement right now. Ideas in the Not Planned status are no longer open for voting.

Coming Soon!

We've reviewed this idea and have determined that it will be delivered in the near future. Ideas in the Coming Soon! status are not attached to a binding timeline, but there is a concrete plan to implement this idea. Therefore we will have status does not allow for voting.

Delivered

Congrats! Your idea has been accepted by the team and is now in production! Give yourself a pat on the back – you contributed to the improvement of one of Blue Prism's products or services!

New(신규)

새로 등록된 아이디어

Duplicate(중복)

비슷한 아이디어가 이미 등록되었습니다.

Need More Info(추가정보 필요)

개발 여부를 검토하는 리뷰에 대한 추가 정보 필요

Under Consideration(검토중)

개발 여부에 대해 검토 중

Not Planned(비채택)

개발하지 않기로 결정하고 투표를 중단

Coming Soon!(채택)

개발 결정

Delivered(릴리스)

<https://community.blueprism.com/ideas/ideas?IdeationKey=145e3931-e94d-413a-b2b5-734bf84daa25>

제품 개선 요청 프로세스 (Ideas)

예와 같이 Status(주황색 테두리로 둘러싸인 필드)에서 Under Consideration을 선택하고 Apply Filters를 클릭합니다.

Ideation

The screenshot shows the 'Ideation' interface. At the top right is an 'Add' button. Below it is a search bar with the placeholder 'Subject...'. To the right of the search bar are three dropdown menus: 'Category', 'Most recently added', and 'Under Consideration'. The 'Under Consideration' dropdown is highlighted with a blue box. To its right is a 'Clear' button and an 'Apply Filters' button. A blue arrow points to the 'Apply Filters' button with the Korean text '클릭' (Click). Below the filter bar are four idea cards, each with a red 'Under Consideration' tag at the top left. The cards are:

- Blog page categories filter**: By: Vipul Tiwari, 09-21-2020. Description: 'Can we divide all blogs into certain fixed categories and then show to everyone. For now there is no such filter or category. Showing category say "developer journey", "product knowledge", "new features" etc can help the end user to see and explor...'. Community button, 2 likes, 0 dislikes, 2 comments.
- Suggested threads(similar discussions)**: By: Vipul Tiwari, 09-21-2020. Description: 'When we are on any thread\discussion, it will be great if we have a "suggested discussions" or "similar discussions" tab or space there. So that we can anytime see the same discussions related to our current ask or topic.'. Community button, 3 likes, 0 dislikes, 2 comments.
- improved community sitemap**: By: Vipul Tiwari, 09-12-2020. Description: 'Hi, I understand we have already logged this , just putting this for tracking. All communities should be on the same page. Would be good to have a user journey in addition to our basic sitemap. Something like a tour of the community directing you...'. Community button, 3 likes, 0 dislikes, 3 comments.
- call options**: By: sukanya kamireddy, 09-08-2020. Description: 'If we have a call option in the community chart we can easily reach the people directly. If we have a big idea we can't write some ideas are by talking only they understand and we can tell. Then it will be so good.'. Community button, 2 likes, 2 dislikes, 2 comments.

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Join the conversation