Process Intelligence

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Know the right processes to automate and keep them running at peak performance

SS&C | Blue Prism® Process Intelligence provides real-time insights to help organizations rapidly transform, optimize and automate processes for the highest return on investment.

It reduces process discovery and accelerates automation build and development, all with less effort and fewer resources.

Responding quickly to changing market conditions is key to staying ahead of the competition. But in the constant bustle of business, inefficiencies are inevitable. Process automation aims to address these deficiencies, freeing teams from repetitive tasks and delivering better, faster results.

Not all processes are equal

But knowing where to start or what processes lend themselves best to automation is difficult. And gathering this insight can be complex, time-consuming and resource intensive. With thousands of processes and employees, wading through the details and translating these insights into deployable, runnable processes can take weeks or months. And, once in production, it's hard to know whether these process automations are meeting SLAs, delivering results, and doing so in a compliant and cost-effective fashion.

Fact-based actionable insights for improved business results

This is where process intelligence can help, by taking an automated, fact-finding approach to improving business value. It provides real-time

insights and complete process visibility to identify what processes will deliver the highest return on investment (ROI). It helps you better understand what drives various process behaviors and identify potential improvements to address them.

Rapid transition to new operational processes

Once you select the processes with the greatest value, integration with the larger portfolio helps you to generate detailed process definitions, process models and runnable automations rapidly. All through an easy-to-use, customizable interface and without the need for code.

360° visibility for enterprise-wide performance, compliance, and scale
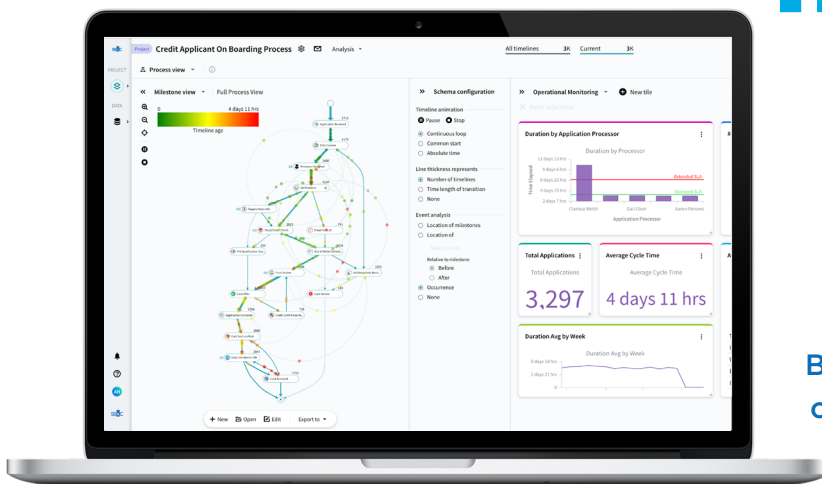
But that's not all. Process intelligence also provides 360-degree visibility into your people, systems and processes, enabling you to manage and continuously optimize their performance. And, by automating responses to process deviations, you can be sure your processes will consistently operate at peak performance across the enterprise.

Intelligent Automation already built in

All of this in one comprehensive, best-of-breed solution, combining process mining, task mining and monitoring in a single entity. Furthermore, tight integration with the wider SS&C Blue Prism portfolio including robotic process automation (RPA), business process management (BPM), and low-code capabilities ensures you get the very best from your Intelligent Automation investment, all from one vendor and through a single point of support.

Success Story

> "
> We were looking for a process intelligence tool to accelerate our automation journey. We tried several products on the market. However, these products were not easily usable without a need for specific technical tool knowledge. Then we tried SS&C Blue Prism® Process Intelligence and that changed. Getting started was faster and easier, thus enabling us to start getting added value much quicker."

Antonín Šenfeld, RPA team lead, UNIQUA

70%
faster process mining results

NPS
based on seamless integration and greater productivity

2 Day
staff onboarding vs. 6 weeks

Rapidly transform, optimize, and automate processes for the highest return on investment and best business outcomes. Benefits include:
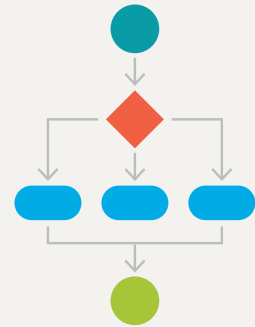
- Up to 80% reduction in process discovery time
- Up to 30% less effort and time to build and develop automations
- Up to 30% reduction in process deployment
- Accelerated time-to-value and maximized business returns

- Continuous improvement to deliver optimal results
- Improved compliance, reduced risk and lower operational costs
- Exceptional user experience and seamless end-to-end journey
- Reduced reliance on IT, Center of Excellence (CoE) and operational staff

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How does it work:

DISCOVER
Accelerate time to insight with full visibility into processes

Gather task and process data across multiple applications and user interactions. Rapidly access a complete, multi-dimensional view of your "as-is" process to understand performance, delays, bottlenecks, risks and variations.

ANALYZE
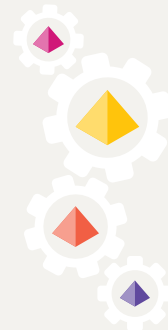### Accelerate time to optimize with advanced analytics

Analyze, simulate and model processes to maximize returns for the business. Uncover reasons for deviations; predict potential outcomes before making changes; assess areas requiring improvement, training or controls; and identify the highest ROI opportunities.

AUTOMATE
Maximize automation value with rapid development

Fix 'broken' processes, make improvements and optimize workflows for the best outcomes. Choose the highest ROI process path and rapidly generate process definition documents and automation wireframes.

OPTIMIZE
Operate at peak performance with real time operational monitoring

Monitor, forecast, simulate and predict performance, compliance, exceptions, deviations and more, in real-time. Automatically generate alerts when process deviations, compliance issues or under performance occurs and trigger remedial action as required.

KEY FEATURES

- **Task Mining Analysis** to record, analyze, define and understand tasks more comprehensively.

- **Primary Process Path Analysis** to visualize and analyze highly variable processes in multiple dimensions, including immediate identification of the "happy path process."

- **Predictive Simulation Analysis** to test complex outcomes, predict results and measure reactions to change in real-time before making process changes or developing automations.

- **Automated Process Generation** to generate process definition documents, process wireframes and process models ready for production.

- **Automated Process Monitoring** against specific business rules and compliance needs to detect potential problems, predict bottlenecks and forecast ROI, with automatic deviation alerts and work reassignment where required.

- **Intuitive User Interface** with click-and-drag components on a single-view graphical dashboard offering default settings and dashboard customization options.

Start your digital transformation journey by speaking with one of our intelligent automation experts. Click below and please indicate your industry or area of interest so we can best assist you.

Get Started

Contact Us

Email us at **bpm-contact@sscinc.com** to learn how SS&C Blue Prism can help your organization realize transformational business value with intelligent automation.

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SS&C Blue Prism allows organizations to deliver transformational business value via our intelligent automation platform. We make products with one aim in mind — to improve experiences for people. By connecting people and digital workers, you can use the right resource, every time, for the best customer and business outcomes. We supply enterprise-wide software that not only provides full control and governance but also allows businesses to react fast to continuous change.

Exceed customer expectations, stay competitive, accelerate growth.

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